

DATA PROTECTION & PRIVACY POLICY

Thick & Tight Ltd receive and collect any information you enter on our website through our 'Contact Form' which is sent to our personal email addresses, as well as information you provide us with in any other way, such as via our social media channels.

Data relating to Thick & Tight's website:

We use Analytic software provided by Wix.com to measure and collect traffic; session information, page interaction information and methods used to browse.

When you contact us via our website, we collect personal information you give us such as your name and email address. Your personal information will be used for the prime purpose of being able to reply to your messages accordingly.

We collect Non-personal and Personal Information for the following purposes:

1. To be able to contact our Visitors and Users with relevant replies
2. To create aggregated statistical data and other aggregated and/or inferred Non-Personal Information, which we may use to provide and improve our respective services and report analytics to the Arts Council England in our reports
3. To comply with any applicable laws and regulations

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to share our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

Data relating to Thick & Tight's social media channels:

If you are engaging with Thick & Tight through one of our social media channels (Instagram, Facebook, Twitter), the collection of your data will be subject to the conditions of those channels.

Related data collection:

When booking tickets for Thick & Tight events through a venue or organisation, the booking systems used by that venue or organisation may collect your data. This is the responsibility of the venue or organisation and is out of our hands.

Thick & Tight work with trusted collaborators such as producers, production managers and access support workers, who will have access to your personal information such as email addresses, phone numbers and home addresses. This information shall not be passed on to third parties without your consent.

If you would like to: access, correct, amend or delete any personal information we have about you, please contact us via the Contact Form on our website. We will delete your information from all areas and platforms where we have the power to do so, for example by deleting traces of your emails from our inbox and our Wix.com hosting inbox.

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Date of last policy review	9 Dec 2024
Date of next review	Autumn 2025
Signed	El Perry
Position	Co-Director